

TAP Products

Europe and North Africa – After October 2016

Choose how you want to fly. Only pay what you need.

ECONOMY			EXECUTIVE		
 DISCOUNT	 BASIC	 CLASSIC	 PLUS	 EXECUTIVE	 TOP EXECUTIVE
The TAP product for those looking for the lowest priced travel.	A low price with hold baggage included.	For those who can't travel without reserving their seat.	The most complete economy class product.	All the comfort of executive class in the air.	For those who can't go without the facilities on the ground.
 10% Miles	 40% Miles	 70% Miles	 100% Miles	 150% Miles	 200% Miles
 Hand baggage (1x8 Kg)	 Hand baggage (1x8 Kg)	 Hand baggage (1x8 Kg)	 Hand baggage (1x8 Kg)	 Hand baggage (2x8 Kg)	 Hand baggage (2x8 Kg)
 1 publication from the digital kiosk (a)	 Hold baggage (1x23kg)	 Hold baggage (1x23kg)	 Hold baggage (1x23kg) (b)	 Hold baggage (2x32kg)	 Hold baggage (2x32kg)
 Meals	 2 publications from the digital kiosk (a)	 Book standard seat	 Book standard seat and front row seats	 Book seat at any time	 Book seat at any time
 Upgrade with cash	 Meals	 2 publications from the digital kiosk (a)	 Priority check-in	 Priority check-in	 Priority check-in
 Upgrade with miles	 Upgrade with cash	 Meals	 Fast Track	 Fast Track	 Fast Track
 Online check-in	 Upgrade with miles	 Upgrade with cash	 Separate boarding	 Separate boarding	 Separate boarding
 Notification by SMS	 Online check-in	 Upgrade with miles	 3 publications from the digital kiosk (a)	 Lounge access	 Lounge access
	 Notification by SMS	 Online check-in	 Meals	 7 publications from the digital kiosk	 7 publications from the digital kiosk
		 Notification by SMS	 Upgrade with cash	 Meals	 Meals
			 Upgrade with miles	 Online check-in	 Online check-in
			 Online check-in	 Notification by SMS	 Notification by SMS
			 Notification by SMS	 Priority baggage	 Priority baggage
			 Ticket changes	 Premium Customer Center	 Premium Customer Center
				 Car parking (e)	 Car parking (e)
					 Valet Parking (Lisbon and Porto)
					 Ticket changes
					 Refundable

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Options for extra fee:

0% DISCOUNT	b BASIC	C CLASSIC	+	e EXECUTIVE	E TOP EXECUTIVE
 Hold baggage (1 x 23Kg) - €20 (c)	 Extra checked baggage (1 x 23kg) - 55€ (g)	 Extra checked baggage (1 x 23kg) - 55€ (g)	 Extra checked baggage (1 x 23kg) - 55€ (g)	 Extra checked baggage (1 x 23kg) - 55€ (g)	 Extra checked baggage (1 x 23kg) - 55€ (g)
 Extra checked baggage (1 x 23kg) - 55€ (g)	 Seat reservation - Emergency exit - €15 / \$20 / 25 CAD	 Seat reservation - Emergency exit - €20 / \$25 / 30 CAD	 Seat reservation - Emergency exit - €20 / \$25 / 30 CAD	 Lounge access (f) from €25 to €50	 Refundable before the start of journey on payment of €60 (one way tickets) or €120 (round trip tickets)
 Seat reservation - Front rows - €15 / \$20 / 25 CAD	 Seat reservation - Emergency exit - €20 / \$25 / 30 CAD	 Fast Track (d) €12	 Refundable before the start of journey on payment of €35 (one way tickets) or €70 (round trip tickets)		
 Seat reservation - Emergency exit - €20 / \$25 / 30 CAD	 Fast Track (d) €12	 Lounge access (f) from €25 to €50			
 Lounge access (f) from €25 to €50	 Ticket changes from €100				

(a) The newspapers and magazines must be downloaded before the scheduled departure time, and they can be read in offline mode on your smartphone or tablet. This service is free and available through the TAP mobile application (valid for TAP Customers travelling on flights operated by TAP).

(b) You may have two items of luggage, each weighing 23kg, on flights between Mainland Portugal and the Islands (in either direction).

(c) The charge for placing the first item of baggage in the hold is €20. You can book with this price until you check in. If you bring a further piece of luggage to the airport, other fees are applicable.

(d) The Fast Track service is only available at some airports: Barcelona, Brussels, Copenhagen, Faro, Funchal, Lisbon, Madrid, Porto, Paris and Rome.

(e) With return ticket paid for or return Award Ticket - Offer of up to two days free parking in the car parks: P1 (Lisbon); P0 (Porto); P1 (Faro); P1 (Funchal).

(f) Lounge price and availability depends on the airport.

(g) You can book with this price until you check in. If you bring a further piece of luggage to the airport, other fees are applicable.

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Other Destinations – After October 2016

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ECONOMY				EXECUTIVE
 DISCOUNT	 BASIC	 CLASSIC	 PLUS	 EXECUTIVE
TAP's lowest priced product	An excellent price that offers you even more miles.	The perfect balance between low price and comfort.	Economy class but with the benefits of Executive Class.	Maximum comfort so that you may have the best ever trip!
 10% Miles	 50/100% Miles (1)	 100% Miles	 125% Miles	 200% Miles
 1 publication from the digital kiosk (2)	 Standard seat reservation	 Standard seat reservation	 Standard seat reservation and front rows	 Seat reservation (3)
 Meals	 2 publications from the digital kiosk (2)	 Upgrade with miles	 Priority check-in	 Priority check-in
	 Meals	 2 publications from the digital kiosk (2)	 Priority Security/X-ray check (4)	 Priority Security/X-ray check (4)
		 Meals	 Priority baggage	 Lounge access (6)
		 Partially refundable (5)	 Upgrade with miles	 Premium Customer Center Lisbon (7)
			 Premium boarding	 Priority baggage
			 3 publications from the digital kiosk (2)	 Premium boarding
			 Meals	 Premium deboarding (8)
			 Ticket changes	 Car parking (Lisbon, Porto, Faro and Funchal)
			 Refundable	 Valet Parking (Lisbon and Porto)
				 7 publications from the digital kiosk
				 Executive Meals
				 Ticket changes
				 Refundable

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Other Destinations – After October 2016

Options for extra fee:

 DISCOUNT	 BASIC	 CLASSIC	 PLUS	 EXECUTIVE
 Extra checked baggage (1x 23kg) – from 80€ / \$90 (9)	 Extra checked baggage (1x 23kg) – from 80€ / \$90 (9)	 Extra checked baggage (1x 23kg) – from 80€ / \$90 (9)	 Extra checked baggage (1x 23kg) – from 80€ / \$90 (9)	 Extra checked baggage (1x 23kg) – from 80€ / \$90 (9)
 Seat reservation - Front rows - €15 / \$20 / 25 CAD	 Seat reservation - Emergency exit - €60 / \$65 / 85 CAD	 Seat reservation - Emergency exit - €60 / \$65 / 85 CAD	 Lounge access	
 Seat reservation - Emergency exit - €20 / \$25 / 30 CAD	 Ticket changes	 Segurança / Raio-X prioritário		
 Ticket changes		 Ticket changes		

(1) 50% medium haul and 100% long haul.

(2) The newspapers and magazines must be downloaded before the scheduled departure time, and they can be read in offline mode on your smartphone or tablet. This service is free and available through the TAP mobile application (valid for TAP Customers travelling on flights operated by TAP).

(3) Subject to confirmation on the flight date.

(4) Not all airports provide this service.

(5) The penalty fee varies according to the destination. Different conditions apply before and after departure.

(6) TAP Lounges, Star Alliance airline Lounges and Contracted Lounges.

(7) Exception: Domestic flights in Portugal, for which the Blue Lounge in Terminal 1 of Lisbon Airport is available.

(8) For long haul flights.

(9) If you need to check an extra piece of baggage in the hold, the fee is as follows:

- Between USA / Canada and Europe - €80 / \$90
- Between Brazil and Europe - €135 / \$150
- Between the Americas (Central/South, except Brazil) and Europe - €160 / \$180
- Between Africa and Europe - €160 / \$180
- Between Africa and the Americas (Brazil + USA + Canada + Venezuela) - €225 / \$250

These fares are applicable until online check-in is available. To check in an extra piece of baggage at the airport other fees are applicable.