

Chubb Travel Insurance

Brief to TAP Operations re. Chubb's Insurance



- TAP works with the global insurance company Chubb to offer travel insurance to TAP customers.
- The insurance is offered during the online flight booking path to applicable customers.
- All travel insurance queries are handled by Chubb. The relevant contact details for each market are shown below. Note – the 24/7 Emergency Medical Assistance telephone number is only be used in the case of medical emergencies.

Contact Details for Chubb Travel Insurance

Market	Insurance Customer Service and Claims	Opening Hours	Email Address	24/7 Emergency Medical Assistance
Portugal	+351 210200051	09:00-16:30 CET / Mon-Fri	asistencia@chubb.com	+351 210200052
Spain	+34 914143698	09:00-16:30 CET / Mon-Fri	asistencia@chubb.com	+34 914143703
France	+33 170755833	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	+33 170755834
Italy	+39 06 87501795	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	+39 06 87501796
Germany	+49 6950606775	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	+49 6950606776
Switzerland	+41 315800075	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	+41 315800076
UK	+44 20 3305 9505	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	+44 20 305 9782
Netherlands	+31 207168334	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	+31 207168335
Belgium	+32 24009873	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	+32 24009877
Austria	+43 19289054	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	+43 19288604
Sweden	+46 850630784	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	N/A
Denmark	+45 78794826	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	N/A
Norway	+47 21402879	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	N/A
Finland	+35 8974790048	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	N/A
Poland	+48 22 2639771	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	+48 22 2639772
Czech Republic	+42 0296842021	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	+42 0296842022
Ireland	+353 14319633	09:00-16:30 CET / Mon-Fri	Claims: travel@osg.ie CS: chubb/travelir@chubb.com	+353 14319640
Hungary	+36 613237612	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	+36 613237613
Luxembourg	+35 228480840	09:00-16:30 CET / Mon-Fri	tap@broadspire.eu	+35 228480848