



GENERAL CONDITIONS

- Offer must be used until the end of the year (some Partners have different usage dates. Please carefully read the terms and conditions of the Partner you choose.) In these cases, the Partner's T&C will prevail.
- The use of certain awards is subject to prior reservation with the Partner.
- Offer limited to existing stock.
- Offer valid for TAP Miles&Go Clients with enough miles in their account for a voucher to be issued for their selected Partner.
- Vouchers are issued exclusively by using the online form available at milesandgo.flytap.com.
- When requested, reservations should be made directly with the Partner (contact details on voucher), by always indicating the voucher number and the campaign to which it refers.
- The reservation is dependent on the availability of the Partner and is subject to their confirmation.
- Different awards have different terms and conditions for use and are subject to the terms and conditions defined by TAP and its Partners. To obtain information on the terms and conditions of awards, please read this document carefully or contact the Partner.
- Requests for the refund of miles are subject to the payment of a penalty per voucher, according to the rules of the programme.
- Once a reservation is made, no changes are allowed.
- The voucher is only issued in the name of the TAP Miles&Go Client who requested the award.
- Vouchers are not cumulative per partner and cannot be combined with other campaigns currently underway.
- The voucher should remain in your possession until the date it is redeemed. The Partner or TAP may ask to verify the voucher at any time.
- TAP reserves the right to cancel or change this promotion if the conditions required for its implementation are not met.
- The activities under this campaign are not eligible for collecting TAP Miles&Go Miles, except for offers where it is otherwise indicated.
- For vouchers issued to TAP Miles&Go Clients who are minors (between 2 and 18 years of age), the award may only be redeemed by their guardian. Proof of identity of the guardian and client may be requested.