

Rail&Fly is an offer for rail travel to/from the airport in connection with an international flight. The terms and conditions are defined by the airline you have booked your Rail&Fly ticket with.

Rail&Fly Overview

- Rail&Fly is valid on the day before departure, day of departure, day of arrival and the following day
- Rail&Fly is valid on all DB trains; it is also valid on City Night Line subject to payment of a supplement and reservation.
- Rail&Fly is not valid for travel on DB Autozug, special trains or within transport associations.

Train connections to/from the airport

The journey times stated on your travel documents are no real connection data. Please contact a DB Travel Centre, DB-licensed travel agency or go to www.bahn.de to check the times of train connections on your travel date. Please be aware of your airline's check-in time and choose a train connection in order to arrive at the check-in desk at least two hours before check-in deadline.

Documents required for the rail journey

- Rail&Fly ticket (**needs to be printed before** the rail journey)
- Flight schedule/itinerary (provided by the flight booking agency)
- ID card and/or passport

Collecting your ticket

Two options are offered to collect your ticket. 72 hours before the respective journey, you can either pick up your Rail&Fly ticket

- at home online via web checkin or
- at a DB vending machine

For Rail&Fly to/from Amsterdam, Zurich and Brussels/Liège the pickup at the vending machine is not possible.

Please find detailed information about the print-out-procedures on the right hand side.

For the return journey, you can choose a different pickup type than for your outbound journey. Once you have printed the ticket for one direction, it is not possible to switch the pickup type for this direction.

Unused Rail&Fly Ticket

As soon as you have picked up or printed out the Rail&Fly ticket, the flight tickets can only be refunded or rebooked subject to certain conditions. The conditions for rebooking and cancellations vary from airline to airline. For further details please contact your airline or flight booking agency. The airline will need the original Rail&Fly ticket.

Specialty of the Rail&Fly Online eTicket (Home-print)

- Make sure that you have an operational printer at your disposal (the ticket cannot be printed in a DB travel centre)
- Open the website www.accesrail.com/checkin
- Enter your name and either flight ticket number or flight booking reference number
- Check your travel dates
- Choose whether to receive your Rail&Fly ticket to your email address or to open it in your browser window
- Print the ticket

Incorrect travel data / loss of Rail&Fly Online eTicket

In case of an incorrect date on your Online eTicket, please turn to your flight booking agency, who will contact AccesRail. A manual reissue by the DB Travel Centre is not possible.
In case of loss, you can log in to the AccesRail website and print the ticket again.

Specialty of the Rail&Fly eTicket (DB vending machine)

- Choose the language you require at the DB vending machine
- Follow the instructions for "All offers - Ticket collection", then select "Rail&Fly"
- As authentication enter your pickup number (DB collection number), which you will receive from your flight booking agency/airline
- We recommend to choose the option "Display Input", to identify possible typing errors
- If you have booked Rail&Fly for your outward and return journey, you will receive **two** pick-up numbers - one for the outbound and one for the return journey
- In case of technical problems or irregularities, please contact a DB personnel

Incorrect travel data / loss of Rail&Fly eTicket (DB vending machine)

- If you have changed your booking and the printed Rail&Fly ticket does not state the new travel data, please contact the next DB Travel Centre and present your new flight schedule (itinerary) as well as the printed Rail&Fly ticket. On the day of travel or maximum one day before, DB will endorse the Rail&Fly ticket for the new travel date.
Please note: for each ticket, only one change is allowed. *1
- You are not entitled to a replacement if you lose your Rail&Fly eTicket.

Please Note

In case of technical problems or irregularities, please contact DB personnel. If that doesn't help, board the train and inform the conductor about your booking (Airline, Pickup Number)*2, so that he can issue a subsequent fare collection for the complete railway route you are travelling. After the fare collection has been issued, do not try to print out the Rail&Fly from a vending machine again (i.e. at a connecting station) - but please contact the agency, you have bought your flight ticket from, immediately.

We wish you a pleasant journey.
Your Deutsche Bahn

*1 Info für Verkaufspersonal: siehe VKL - „Rail&Fly“ → „Besonderheiten“ → „Änderungen des Reisedatums und/oder Abflugs-/Ankunftsflughafen“

*2 Info für ZuB: FN mit Code 34 erstellen und DB-Auftragsnummer vermerken